

**LAP 05 – CALL FOR PAPERS**  
The 10th Anniversary International Working Conference on  
The Language-Action Perspective on Communication Modelling

Kiruna, Lapland, Sweden  
June 19 - 20, 2005

<http://www.vits.org/lap2005>

General chair: Göran Goldkuhl (Linköping University)  
Program chairs: Mikael Lind (University College of Borås, Sweden), Göran Goldkuhl  
(Linköping University, Sweden)

**CALL FOR PAPERS**

**The Challenge**

The challenges involved in creating and implementing effective information systems have intensified in recent years. Organizations and communities are increasingly turning to information systems to facilitate the interactions central to their purpose. These interactions include but are not limited to business transactions, negotiation, knowledge creation and dissemination, inter-organizational cooperation, argumentation, problem-solving, collaboration, learning, customer relations, and civic participation. How these interactions are understood and modelled is fundamental to the quality of the support that designed systems can offer organizations and communities.

**The Language-Action Perspective**

LAP – the Language-Action Perspective on Communication Modelling – is a theoretical orientation toward solving these design challenges that has been taken up by an international, multi-disciplinary community of researchers and practitioners. LAP emphasizes the importance of interaction and communication in designing useable, useful, and legitimate information systems. LAP recognizes that language is not only used for exchanging information, as in reports or statements, but that language is used to perform actions, as in promises, orders, requests, and declarations. Such actions are the foundation of communities and organizations and must be understood to create effective systems. This insight has profound implications for the theory and practice of designing systems to support organizational and community processes.

Two theories of communication, which recognize language as a form of action, have traditionally formed the theoretical foundations of LAP: Searle's Theory of Speech Acts and Habermas' Theory of Communicative Action. Following Winograd and Flores' pioneering work on language-action in system design and implementation, a second wave of frameworks, models and systems emerged in the 90s. In the new century, the LAP community continues to provide an intellectual forum for those concerned with advancing the theory and practice of communication modelling to better understand the design and use of information systems. Although acknowledging the important origin in speech act theory and communicative theory, the LAP conferences are not restricted to these theories. Other relevant theoretical sources may also be used when addressing the pragmatic and interactional nature of language use.

So far, 9 successful gatherings of scholars and practitioners interested in the Language-Action Perspective (LAP) have been held in the Netherlands, Sweden, Denmark, Germany, Canada and USA. 2003 the traditional workshop format was changed to an international working conference to reflect the level of maturity the LAP field has achieved. Recent proceedings are available at:

- LAP '04 - <http://www.scils.rutgers.edu/lap04/lap04.htm>
- LAP '03 – <http://www.uvt.nl/lap2003>
- LAP '02 – <http://www-i5.informatik.rwth-aachen.de/conf/lap2001/LAP2002Proc.pdf>
- LAP '01 – <http://www-i5.informatik.rwth-aachen.de/conf/lap2001/programme.htm>
- LAP '00 – <http://www-i5.informatik.rwth-aachen.de/conf/lap2000/contents.pdf>
- LAP '99 – [http://www.ihh.hj.se/eng/vits/lap99/Proc\\_papers.htm](http://www.ihh.hj.se/eng/vits/lap99/Proc_papers.htm)
- LAP '98 – [http://www.ihh.hj.se/eng/vits/lap98/Proc\\_papers.htm](http://www.ihh.hj.se/eng/vits/lap98/Proc_papers.htm)

### **The Invitation**

We invite you to be part of this growing community by participating in the 10<sup>th</sup> annual working conference. We encourage submissions concerning all topics related to the Language-Action Perspective and communication modelling. We also encourage those whose research is related to LAP to submit their work. Communication modelling is highly relevant in many areas of practice including the health-care industry, telecommunications, business process design, non-governmental organizations (NGOs), environmental policy and conflict management, education, and government services. Those practicing in these areas are especially encouraged to participate and submit papers.

### **Potential Topics**

The following list exemplifies relevant LAP topics but submissions are not limited to these topics:

- E-Commerce
- Health Informatics
- Community Informatics
- Political Participation
- Knowledge Management
- Community Journalism
- Communication diagnosis
- Organisational Semiotics
- Distributed Teams & Teamwork
- Formal aspects of modelling
- Methods of Model Validation
- Theoretical underpinnings of LAP
- Comparing LAP with other approaches
- Language Pragmatics & Modelling
- Conversation Analysis in Design
- Systems architectures
- Enterprise Application Integration
- Intelligent agents
- Document Management
- Argument Mapping
- Decision Support
- Process Modelling
- Context Modelling
- Computer-Supported Cooperative Work
- Negotiation Support
- Practical experiences with LAP
- Reassessment of LAP
- Democratization potential of ICT

### **Location –LAP in LAPLAND**

This year's LAP conference is the 10<sup>th</sup> since its inception and as such it is an anniversary conference. The LAP conference of 2005 will take place in Lapland in the north of Sweden. It will take place just before midsummer when it is constant daylight in this part of the world.

The conference site will be Kiruna – a small city although the largest one in this part of northern Sweden. There are mountains around, not extremely high, but the wilderness landscape with mountains, lakes and rivers is extraordinary.

More information at [http://www.lapland.se/index\\_eng.html](http://www.lapland.se/index_eng.html), <http://kiruna.se/> and <http://www.abisko.nu/vinter/english/english.asp>.

### **Co-located activity**

The LAP conference will be followed by a co-located workshop. A research workshop on “Coordination and communication in business processes” will take place in Kiruna after the LAP conference on June the 22<sup>nd</sup>. On the 21<sup>st</sup> of June there will be a possibility for those interested to explore the lap landscape on an excursion.

### **Important Dates**

- |                                |                 |
|--------------------------------|-----------------|
| - Submission of regular papers | 1 March 2005    |
| - Submission of short papers   | 10 March 2005   |
| - Notification of acceptance   | 20 April 2005   |
| - Submission of final version  | 10 May 2005     |
| - LAP Conference               | 19-20 June 2005 |

### **Publication**

Papers for the conference will be published in Conference Proceedings. The papers will also be available at the conference website. A selection of papers will also be published in the journal Systems, Signs & Actions ([www.sysisac.org](http://www.sysisac.org)). A special issue for this journal is planned on "Language/action perspective - expanding the boundaries".

### **Submission Process LAP 05**

Submissions can have the following form:

- Full research papers should describe innovative and original research in any of the above or related topics. Submissions are limited to 15 pages, single-spaced.
- Short papers should address academic or industrial approaches, including work in progress, related to the conference theme. Submissions are limited to 5 pages, single-spaced.

Submissions should be sent electronically in RTF or PDF format to [Mikael.Lind@hb.se](mailto:Mikael.Lind@hb.se).

Enquiries can be addressed to Mikael Lind ([Mikael.Lind@hb.se](mailto:Mikael.Lind@hb.se))

### **Program Committee LAP 05**

Program co-chairs:

Göran Goldkuhl, Linköping University, Sweden

Mikael Lind, University College of Borås, Sweden

Mark Aakhus – USA

Pär Ågerfalk – Ireland

Jens Allwood - Sweden

Peter Boegh Andersen - Denmark

Aldo de Moor - The Netherlands  
Jan Dietz - The Netherlands  
Steven Kimbrough - USA  
Heinz Klein - USA  
Jan Ljungberg - Sweden  
Kalle Lyytinen – USA  
Wolfgang Prinz - Germany  
Erik Proper - The Netherlands  
Mareike Schoop - Germany  
Ronald Stamper – UK  
James Taylor - Canada  
Dov Te'eni - Israel  
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Carson Woo – Canada

**Organisation committee**

Organisation chair: Mikael Lind, University College of Borås, Sweden

Karin Axelsson, Linköping University, Sweden  
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